



In 2013 the Milford Town Library experienced several personnel and trustee changes. Rory D'Alessandro, the youngest ever serving library trustee left after finishing his term of office. Ron Auger was elected to replace him. Longtime Jr. custodian Bernie Tessicini announced his retirement for January 2014. Trish Lapan was promoted to Associate Librarian in the Technical Services Department and Bethany Vilandry was promoted from part-time to full-time library clerk. Library Clerk Diane Hepp-Marshall left after 10 years of service and two new part-time library clerks, Loretta Lamont and Samantha Sepulveda were hired.

In 2013 the Milford Town Library hosted 945 meetings and had 163,245 patron visits. In keeping with the goals of the strategic plan, the Milford Town Library worked to expand programs and collaboration with community organizations. Meeting space was made available to health outreach workers of Milford Regional Medical Center and the Edward M Kennedy Health Center to assist Spanish and Portuguese speakers learn about health insurance and other health services offered. The Library sponsored an Alateen group where youth living with the effects of substance abuse in their families could find assistance.

Welcoming Milford, a collaboration between community organizations and Milford's new immigrant populations, focused on promoting participation in town activities and positive integration in the community. Volunteer led drop-in ESL classes continued three nights a week with class participation growing to 88 attendees per month. For patrons who want to learn another language besides English, the library subscribes to learning module Mango Languages which provides online courses in over 20 languages.

The library continues to strengthen its relationship with the Senior Center, the Family Network and Milford School Department. Book groups meet monthly at the Senior Center and library. Youth Services and the Friends of the Milford Town Library sponsored programs throughout the summer in support of the Massachusetts Summer Reading theme "Digging into Reading". The Young Adult Room was redecorated with the help of young adult patrons.

The Library constantly monitors the ever changing information environment. Printed materials are still in high demand. In FY2013, the total circulation for all materials was 212,472. Printed materials counted for 62% of total circulation. Digital materials including audio, video and online resources made up the remaining 38%. The biggest increase is in digital downloads. Patrons downloaded 4,628 items from the C/WMARS Library Network digital catalog. Milford Town Library was selected by Massachusetts Library System as a participant in e-Book project which is investigating access to digital materials on a state wide level.

Milford Town library responds to the needs of the community and strives to provide access to information and community information for the benefit of Milford residents of all ages. Without the support of many town committees and organizations, the Milford Town Library's goals could not be completed.

Respectfully Submitted,

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