



The Milford Town Library experienced the loss of two library trustees and a library staff member in 2012. Library Trustee Richard Person passed away on June 16, 2012. Mr. Person was elected to the Board of Library Trustees in 2006. He also served as the chair of the Building Renovation Committee and helped to create the current library design. Chairman, Victor Valenti stepped down after 10 years of service. Mr. Valenti was instrumental in the development of Library's English as a Second Language program and the program participation expanded under his leadership. To offset these losses, two new Library Trustees Giancarlo Bon Tempo and Katherine Mastroianni were appointed to the Board of Library Trustees. Associate Librarian for Technical Services, Mary Nolan retired after 25 years of service.

Delivery of information is changing. Traditional library materials are still very important but the shift to digital formats has opened up new challenges in providing accessibility and availability of digital and printed collections. In response to the shift, the Milford Town Library and the Central Western Massachusetts Resource Sharing Library network (C/WMARS) are looking into ways to improve access to all types of collections. Milford residents through the C/WMARS Library network have access to the collections of 150 libraries. Milford Library patrons can visit or request on line library materials and delivery can be made to the Library. Patrons requested 31,000 items from other member libraries for delivery to the Milford Town Library. Milford provided 42,000 items to other member libraries. Milford residents have access to 9,754 E-books that can be downloaded to a mobile device. The Library's collection is also changing. The number of items within the collection has grown to 138,240. The Video and audio collections have seen a 5% increase from 2011 while the magazine collection has been reduced from 190 titles to 177 over the same time. Publishers are ceasing printed publications and only offering a digital subscription. Milford Town Library is now spending 50% of the reference collection budget purchasing databases and other reference resources and can be used with many different devices in and outside the Library.

Digital access is growing but the Milford Town Library is still had a 2% increase in visits to the Library (161,124) and circulation increased to 253,489. The Library hosted 985 meetings and 4,984 patrons enjoyed a wide range of adult and youth programs. Milford Town Library is always adapting to new technology trends and these trends present a challenge in keeping resources available and accessible to all residents. The Library is becoming the only place where some residents have access to digital resources. During 2012 the wireless network was accessed over 22,000 times and there were 792 Internet sessions per week.

The Milford Town Library is a reflection of Milford Community. Without the support of the Milford Town Library Board of Library Trustees, Friends of Milford Town Library, Finance Committee and Milford residents, the Library could not flourish and provide excellent service.

Respectfully submitted,

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