



The Milford Town Library has had a very exciting year with building projects, personnel changes and innovative new library services. There were several changes in personnel starting January with the retirement of long time employee Jr custodian Bernie Tessicini. Stephen Menz was hired as Bernie's replacement in February. Another long time employee circulation associate librarian Sarah Lichtenberg left the library in August. She was replaced by part time library clerk, Samantha Sepulveda. Library clerk Bethany Vilandry was promoted to circulation associate librarian and library page Karen Raleigh was promoted to library clerk in the circulation department. Technical Services Supervisor Jennifer Pike was promoted to Assistant Director/Technical Services Supervisor. Former library trustee Victor Valenti came back and filled in as trustee for the remaining term of Giancarlo Bontempo who resigned in May. Kate Mastroianni and George A. Clemens Jr. both were reelected for another 3 year term.

Several facility projects were completed during the year. The biggest one was the replacement of the roof. Working with Town Engineer Vonnie Reis, the library was able to replace the 30 year roof with an upgraded 30 year roof. Additional fencing was added to the front gardens to reduce the accumulation of debris and trash. Additional fence doors were added to the back of the building.

Milford Town Library is always seeking out new initiatives improve and enhance services. There were 163,132 patron visits to the library. Patrons came for a variety of reasons. The library hosted over 1,230 meetings. The wireless network was used over 10,000 times during the year. Internet sessions on the library's public system averaged 500 sessions per week. More patrons rely on the library to provide a way to complete daily tasks from accessing job applications, government information to paying bills. Printed and audio/visual are still an important component of library service. Patrons borrowed 197,591 items from the library and through the C/WMARS Library Network. The library provided other library network members 31,208 items from the collection and borrowed 19,589 items through the C/WMARS Library Network.

The Milford Town Library was selected to participate in the state wide e-content project. The Massachusetts book project was the first attempt to provide digital resources at the state level to Massachusetts residents. The Youth Services Department Supervisor, Sue- Ellen Szymanski, was awarded a Science is Everywhere grant from the Massachusetts Board of Library Commissioners (MBLC) to help promote science education collaboration with the Stacy Middle School. Deborah Eastman, Historical Collections Librarian, collaborated with the Milford Historical Society to publish "Images of Milford" a pictorial book of Milford history. Catholic Charites, a community partner, offered a citizenship preparation course. For some patrons that best improvement was the acceptance of credit cards for payment of fines and lost books.

The Milford Town Library continues to be a destination for community activities. Without the support of town officials, school department and the Friends of the Milford Town Library, the library cannot meet its goals to provide a safe and welcoming environment.

Respectfully Submitted,

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Milford Town Library Director